

Instructions for Usage of Access Technologies Maintenance Software

The security software that we install on all of our systems is intended to help you protect your system from viruses, spy-ware, Mal-ware, ad-ware, root-kits and other unwanted programs that can damage your computer, steal your information, and make it hard for you to enjoy all of the benefits your computer has to offer. These instructions will help you to use the software, but in order to keep your computer safe, you the end user must take an active roll in computer and information safety.

We suggest you that you go through this process once a week on any computer whose main usage is on the Internet checking email, browsing website, chatting, downloading files, or using file sharing software. Systems with less Internet usage may have a different maintenance schedule. Here I will explain the basic usage of our maintenance softwares to help keep your computer and information safe.



AVG:

AVG generally updates and runs itself automatically.

If AVG gives you a message saying that it has found an infected file:

Click the check box next to “Remove as Power User:

Then Click “Remove all Unhealed Infections”

AVG is setup to run on a schedule. You can change the scheduled scan time by opening AVG (either from your maintenance directory or by double clicking on the AVG icon by your clock) and on the right side click on “Computer Scanner.” In this window you should see your scheduled scans. You can select the scan and click on “Edit scan schedule” to change the time when AVG will scan your computer. It is best to set the schedule for a time when you will not be using your computer. Just make sure you leave your computer on at least once a week during that time so that AVG will run the scan.



Malwarebytes Anti-malware:

This software should be run on a regular basis to remove potential infections on you system. But it needs to be updated first.

Open Malwarebytes Anti-malware from your maintenance directory. At the top click on the “Update” tab. Then click on the “Check for Updates.” Malwarebytes will complete the update.

Click on the “Scanner” tab at the top of the window. Make sure that “Preform full scan” is selected and click on the “Scan” button. The scan may take quite a while to work through the entire contents of your drive. You may want to start this scan when you are not planning on using the system, then finish it when you come back to it.

After the scan is finished click the “Show Results” button. Make sure that everything is selected in the list and click on the “Remove Selected” button. Close the log file that opens. If Malwarebytes asks you to restart, click “Yes.” If is does not, then close Malwarebytes.



Spybot Search & Destroy

This Software should be run on a regular basis to help remove potential infections from your system. It should be updated, its immunizations enabled and a scan completed every time this software is used.

First update Spybot by clicking on the “Search for Updates” button in the main window. From the list of server, select one that has an American flag next to it and click “Continue”. Then click on the “Download” button to get the latest updates. Let it complete its processes, then clear out any messages and click on the “Exit” button. It should take you back to the main window.

From here click on the “Immunize” button in the left plane. Then click the “Immunize” button near the top. Let Spybot finish this process.

Then click on “Search & Destroy” in the left plane and click on “Check for Problems” near the top. Spybot will scan your computer for infections. It may take quite a while.

Once it is finished, click on “Fix selected problems” at the top of the screen, answer Yes to the following question, then hit “OK” when it is finished.



Spyware Blaster

Spyware Blaster is a program that affectively protects certain files from being infected by malicious softwares. This help to keep your system from being overrun. This program needs to be updated and its protection re-enabled on a regular basis.

Open Spyware Blaster from your maintenance folder. On the left side click on “Updates” then click on the “Check for Updates” button. It will connect to its update server and download the latest protection updates.

Click on “Protection Status” on the left side then click on “Enable All Protection” near the bottom of the window.



C-Cleaner

C-Cleaner will help you get rid of unneeded files from your system. This should be done on a regular basis.

Open C-Cleaner from your Maintenance folder. Then click on the “Run Cleaner” button in the bottom right of the window. C-Cleaner could take sever minutes to finish its operation. When it is complete it will tell you how much stuff it cleaned up for you.